



Your Option Services Ltd

Website Terms of Use

Last updated 15 September 2026

Please read these terms in full before you use our site.

These terms set out the rules for using our website, your-option.co.uk (**our site**).

1. About us and how to contact us

1.1 Our site is operated by Your Option Services Ltd (**we, us and our**).

1.2 We are a limited company registered in England and Wales under company number 13815933.

1.3 Our registered office is 1st Floor 87/89 High Street, Hoddesdon, Herts, EN11 8TL.

1.4 We are registered with the Environment Agency as an upper-tier waste carrier, with registration number CBDU434512.

1.5 "Your Option" is the trading name of Your Option Services Ltd. Clean Option, Clean Extreme Option, Grounds Option, Handy Option and Bulk Option are service divisions within Your Option Services Ltd. None of them are separate legal entities.

1.6 You can contact us by emailing admin@your-option.co.uk or by calling 020 3633 0853.

2. Accepting these terms

2.1 Using our site means that you accept these terms and agree to comply with them.

2.2 If you do not accept these terms, you must not use our site.

2.3 We suggest you print a copy of these terms and keep it for reference.

3. Other terms that apply to you

3.1 Our Privacy Policy also applies to your use of our site. It explains how we collect, use and store your personal data.



3.2 The Community Standards in section 15 are part of these terms. They are not a separate document.

4. Updates to these terms

4.1 We amend these terms from time to time. Please check them each time you use our site so that you know which version applies at that time.

4.2 These terms were last updated on 15 September 2026.

5. Updates to our site

5.1 We may update or change our site from time to time so that it reflects changes to our services, what our users need and our business priorities.

6. Availability of our site

6.1 Our site is free to use.

6.2 We give no guarantee that our site or any of its content will always be available, or that your access to it will be uninterrupted.

6.3 We may suspend, withdraw or restrict access to all or any part of our site for business and operational reasons. If we do, we will try to give you reasonable notice.

6.4 You must make sure that anyone who accesses our site through your internet connection knows about these terms and complies with them.

7. Transfer of our rights and obligations

7.1 We may transfer our rights and obligations under these terms to another organisation. If we do, we will tell you in writing and make sure the transfer does not affect your rights under these terms.

8. Who our site is intended for

8.1 Our site is directed at people residing in the United Kingdom.

8.2 We make no representation that the content on or available through our site is appropriate, or available, for use in any other location.

9. Using material from our site

9.1 We own, or hold a licence to use, all intellectual property rights in our site and in the material published on it. That material is protected by copyright laws and treaties around the world. All of those rights are reserved.

9.2 You may print one copy of any page of our site, and download extracts from it, for your personal use. You may also bring content on our site to the attention of other people in your organisation.

9.3 You must not change any paper or digital copy you make in any way. You must not use any images, photographs, video, audio or graphics from our site separately from the text that accompanies them.

9.4 You must always acknowledge us, and any contributors identified on our site, as the authors of the content. This does not apply to content posted by users.

9.5 You must not use any part of the content on our site for commercial purposes without first obtaining a licence to do so from us or our licensors.

9.6 If you print, copy, download or otherwise use any part of our site in breach of this section 9, your right to use our site will end immediately. You must then, at our option, return or destroy any copies of the material you have made, other than a copy of these terms.

10. Text and data mining, web scraping and AI training

10.1 You must not carry out, facilitate, authorise or permit any text or data mining, or any web scraping, of our site or of any service provided through or in connection with our site. This applies whatever the purpose, including the development, training, fine-tuning or validation of artificial intelligence (**AI**) systems or models.

10.2 In particular, you must not use, or permit, authorise or attempt the use of:

- (a) any bot, spider, scraper or other automated device, program, tool, algorithm, code, process or method to access, obtain, copy, monitor or republish any part of our site, or any data, content, information or services obtained through it; or

(b) any automated analytical technique that analyses text and data in digital form to generate information (including patterns, trends and correlations) or to develop AI.

10.3 This section 10 is an express reservation of our rights, including for the purposes of Article 4(3) of Directive (EU) 2019/790.

10.4 We do not consent to our site, or any data or content on it, being used to develop AI or for any other purpose not permitted by these terms.

10.5 This section 10 does not apply to the extent that applicable law prevents us from excluding or limiting text or data mining or web scraping by contract.

11. Linking to our site

11.1 You may link to any page of our site, as long as you do so fairly and lawfully and in a way that neither damages our reputation nor takes advantage of it.

11.2 You must not create a link in a way that suggests any association with us, or any approval or endorsement by us, where none exists.

11.3 You must not frame our site on any other website.

11.4 The website you link from must comply with the Community Standards in section 15.

11.5 We may withdraw permission to link to our site at any time without notice.

11.6 If you want to link to, or use, content on our site in any way not set out in this section 11, please contact admin@your-option.co.uk.

12. Our trade marks

12.1 "Your Option", the Your Option logo and the names Clean Option, Clean Extreme Option, Grounds Option, Handy Option and Bulk Option are trade marks used by Your Option Services Ltd.

12.2 You may not use any of them without our approval, unless they form part of material you are using as permitted by section 9.

13. Trade marks belonging to others

13.1 Client names and logos, accreditation marks and any other third-party trade marks shown on our site belong to their respective owners and are used with their permission.

13.2 The appearance of any of those marks on our site does not mean that its owner endorses our site.

14. Posting comments and other content

14.1 This section 14 applies whenever you post a comment, reply to another user or contribute content to our site in any other way.

14.2 Any content you contribute must comply with the Community Standards in section 15.

14.3 You warrant that your content complies with the Community Standards. You will be liable to us, and must indemnify us, for any breach of that warranty. This means you will be responsible for any loss or damage we suffer as a result of the breach.

14.4 We will treat any content you contribute as non-confidential and non-proprietary. You keep ownership of your content, but you grant us the licence set out in section 16.

14.5 We may disclose your identity to anyone who claims that content you have posted on our site infringes their intellectual property rights or their right to privacy, is defamatory, or breaches confidence.

14.6 We may remove any comment or other content you post on our site if, in our opinion, it does not comply with the Community Standards.

14.7 If you have a query about content of yours that we have removed, please contact admin@your-option.co.uk.

15. Community Standards

15.1 You must not post, link to or otherwise publish on our site any content that:

- (a) is fraudulent, untrue, misleading, threatening, abusive, defamatory, indecent, harassing, harmful, obscene, unlawfully discriminatory or otherwise objectionable;
- (b) breaches any duty of confidence, breaches any applicable law, regulation or code, or infringes anyone's intellectual property rights (including copyright);
- (c) advertises or promotes any goods or services, or is spam;

- (d) contains a virus or any other harmful file or code;
- (e) is unrelated to the blog post you are commenting on or to its topic; or
- (f) includes personal information about you or any other identifiable person, such as a phone number, postal or home address, email address or any other details that could identify someone.

15.2 You also must not:

- (a) impersonate any person, firm or organisation, including any member of our staff;
- (b) misrepresent your association with us or with any other person or organisation; or
- (c) do anything that restricts or inhibits anyone else's access to or use of our blog.

16. The licence you give us

16.1 By contributing content to our site, you grant us a worldwide, non-exclusive, royalty-free, transferable and perpetual licence to use, reproduce, distribute, prepare derivative works of, display and perform that content. This licence applies in connection with our site and across different media, including to promote our site and our services.

17. Your moral rights

17.1 To the extent the law allows, you waive any moral rights you have in content you submit to our site.

18. Other users' content is not checked or approved by us

18.1 Our site may include content posted by other users, including comments on blog posts. We have not verified or approved that content.

18.2 Views expressed by other users on our site are their own and do not represent our views or values.

19. Information on our site is not advice



19.1 The content on our site is general information only. It is not advice, and you should not rely on it as advice.

19.2 You must get professional or specialist advice before you take, or decide not to take, any action on the basis of content on our site.

19.3 We make reasonable efforts to keep the information on our site updated. However, we give no representation, warranty or guarantee, whether express or implied, that any of that content is accurate, complete or up to date.

20. Descriptions of our services are not offers

20.1 Any description on our site of our services, including response times and the areas we cover, is general information only. It is not an offer to supply those services.

20.2 Whether a service is available, how quickly we can respond and the scope of what we provide all depend on your location and on the written quote or contract under which we supply the service.

20.3 Please contact us using the details in section 1 to confirm whether a service is available in your area.

21. Links to other websites

21.1 Where our site links to websites or resources provided by third parties, those links are for your information only. A link does not mean that we approve of the linked website or resource, or of any information you may obtain from it.

21.2 We do not control the content of those websites or resources.

22. Security of our site

22.1 We do not guarantee that our site will be secure or free from bugs or viruses.

22.2 You are responsible for setting up your own information technology, computer programs and platform to access our site. You should use your own virus protection software.

23. Viruses, hacking and other misuse

23.1 You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs or any other material that is malicious or technologically harmful.

23.2 You must not attempt to gain unauthorised access to our site, the server on which it is stored, or any server, computer, database, equipment or network connected to our site.

23.3 You must not interfere with, damage or disrupt any software or equipment that our site relies on.

23.4 You must not attack our site through a denial-of-service attack or a distributed denial-of-service attack.

23.5 A breach of this section 23 would be a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities, and we will co-operate with them by disclosing your identity to them. If you breach this section, your right to use our site will end immediately.

24. Our liability for loss or damage

This section applies to all users

24.1 Nothing in these terms excludes or limits our liability where it would be unlawful to do so. This includes our liability for death or personal injury caused by our negligence, or by the negligence of our employees, agents or subcontractors, and our liability for fraud or fraudulent misrepresentation.

24.2 Our liability in connection with any services we supply to you is governed by the contract under which we supply those services, not by these terms.

If you are a business user

24.3 We exclude all implied conditions, warranties, representations and other terms that may apply to our site or any of its content.

24.4 We will not be liable to you for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty or otherwise, and even if it was foreseeable, arising under or in connection with:

- (a) your use of, or inability to use, our site; or
- (b) your use of, or reliance on, any content on our site.

24.5 In particular, we will not be liable for:

- (a) loss of profits, sales, business or revenue;

- (b) business interruption;
- (c) loss of anticipated savings;
- (d) loss of business opportunity, goodwill or reputation; or
- (e) any indirect or consequential loss or damage.

If you are a consumer

24.6 We provide our site for domestic and private use only. We have no liability to you for any loss of profit, loss of business, business interruption or loss of business opportunity.

24.7 If defective digital content that we have supplied damages a device or digital content belonging to you because we failed to use reasonable care and skill, we will either repair the damage or pay you compensation.

25. How we use your personal information

25.1 We will only use your personal information as set out in our Privacy Policy, locatable at the bottom of each website page.

26. Governing law and jurisdiction

If you are a consumer

26.1 These terms, their subject matter and their formation are governed by English law.

26.2 You and we both agree that the courts of England and Wales have exclusive jurisdiction.

However, if you live in Northern Ireland you may also bring proceedings in Northern Ireland, and if you live in Scotland you may also bring proceedings in Scotland.

If you are a business

26.3 These terms, their subject matter and their formation, including any non-contractual disputes or claims, are governed by English law.

26.4 You and we both agree that the courts of England and Wales have exclusive jurisdiction.