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Your Option Services Ltd

Social Value Policy

23 June 2026.

Document control

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Approving authority	Lisa Dumonbreville, Chief Executive Officer
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1. Purpose and commitment

Your Option Services Limited (“YOSL”, “the Company”) is committed to creating positive social, economic and environmental value through the way it does business. Beyond delivering high-quality specialist crime scene, biohazard and trauma cleaning services, YOSL seeks to benefit the people it employs, the communities it works in, and the environment. As a supplier to police forces, local authorities and other public bodies, the Company recognises that social value is an integral and scored part of public procurement, and is committed to delivering measurable benefits through its contracts.

Policy statement: YOSL will embed social value in its operations and in the delivery of its contracts, set meaningful and proportionate commitments, and measure and report on the difference it makes.

Document control: This policy is maintained within YOSL’s integrated management system using consistent document-control conventions — controlled issue and versioning, a defined owner and approving authority, and monitoring with periodic review.

2. Scope

This policy applies to all directors, employees, operatives, agency staff, contractors and volunteers of YOSL, and to the delivery of all the Company's services and contracts.

It guides how YOSL creates social value in its everyday operations and how it develops, delivers and reports the social value commitments made within client contracts, particularly in the public sector.

3. What social value is

Social value is the additional economic, social and environmental benefit that an organisation creates for society through its activities, over and above the direct delivery of its services. In public procurement it is governed by the Public Services (Social Value) Act 2012, which requires public bodies to consider how the services they commission can improve the economic, social and environmental wellbeing of their area.

Under the Procurement Act 2023 and the Government's Social Value Model (set out in Procurement Policy Note PPN 002), social value carries a minimum weighting of 10% in relevant public tenders. YOSL aligns its commitments with the themes of the Social Value Model and measures them using recognised frameworks such as the National TOMs (Themes, Outcomes and Measures).

4. Our social value themes

YOSL focuses its social value activity on four themes aligned with the Social Value Model:

- **Jobs, skills and economic opportunity** – creating employment, training and opportunities, and supporting local and smaller businesses.
- **Fighting climate change** – reducing the environmental impact of our operations and working towards net zero.
- **Equal opportunity and fair work** – providing fair, safe and inclusive employment and responsible supply chains.
- **Health, wellbeing and community** – supporting the wellbeing of our people and contributing to the communities we serve.

For each contract, YOSL agrees proportionate and relevant commitments under these themes with the client.

5. Jobs, skills and economic opportunity

YOSL is committed to supporting employment and economic growth, particularly in the areas where it works. The Company seeks to recruit locally where possible, to offer training, qualifications and progression to its operatives, and to provide opportunities to people who face barriers to employment.

YOSL also supports the wider economy by working with local suppliers and small and medium-sized enterprises in its supply chain, and by paying its suppliers promptly and fairly.

6. Environmental sustainability and climate change

YOSL is committed to reducing the environmental impact of its operations and to supporting the transition to net zero. This includes managing and disposing of clinical and hazardous waste responsibly and lawfully, reducing waste and increasing recycling where it is safe to do so, improving the fuel efficiency of its fleet and travel, and reducing energy use.

The Company considers environmental impact in its purchasing decisions and works with clients to meet the environmental commitments set out in their contracts.

7. Fair work, equality and ethical supply chains

YOSL provides fair, safe and inclusive employment. The Company pays at least the National Minimum Wage or National Living Wage, treats its people with dignity and respect, and promotes equality and diversity in line with its Equal Opportunities Policy.

YOSL expects high ethical standards throughout its supply chain and takes active steps to ensure that modern slavery and labour exploitation have no place in its business, in line with its Modern Slavery Policy.

8. Health, wellbeing and community

Given the demanding and sometimes distressing nature of YOSL's work, the Company places particular emphasis on the health, safety and wellbeing of its operatives, including access to support following difficult jobs.

YOSL also seeks to contribute positively to the communities it serves — through sensitive and respectful service delivery, supporting community initiatives where appropriate, and raising awareness of safety and biohazard risks. The Company encourages staff to take part in volunteering and community activity.

9. Delivering, measuring and reporting social value

Social value commitments made in contracts are planned, resourced and assigned to named owners so that they are genuinely delivered, not just promised. YOSL measures its social value using recognised frameworks and contract-specific measures agreed with the client, and reports progress to clients at agreed intervals.

The Company reviews its social value performance to learn from what works, to hold itself accountable, and to improve the benefits it delivers over time.

10. Roles, responsibilities and review

- The CEO (Lisa Dumonbreville) holds overall accountability for the Company's social value commitment and culture.
- The Tender & Procurement Writer develops social value proposals within bids, drawing on this policy and the Company's track record.
- The Compliance & Documentation Manager maintains this policy and supports the measurement and reporting of social value.
- Managers and staff deliver the social value commitments relevant to their contracts and roles.

Related documents: Equal Opportunities Policy; Modern Slavery Policy; Health & Safety Policy; Environmental and Waste Management procedures; Tender & Procurement procedures.

Key legislation and frameworks: Public Services (Social Value) Act 2012; Procurement Act 2023; Social Value Model (PPN 002); National TOMs framework.

Social value performance is monitored through contract reporting and internal review. This policy is reviewed at least annually, or sooner where legislation, guidance or business practice changes.

11. Approval & document control

This policy has been approved and signed below by the approving authority and is issued as live company policy.

Name & role	Signature	Date
Lisa Dumonbreville, Chief Executive Officer	<i>Lisa Dumonbreville</i>	23 June 2026

Revision history

Version	Date	Author	Summary of change
0.1	23 June 2026	Compliance & Documentation Manager (04)	Initial version created, approved and issued.