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Your Option Services Ltd

Environmental Objectives & Actions

Aligned with ISO 14001:2015 (clause 6.2)

23 June 2026.

Document control

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Approving authority	Lisa Dumonbreville, Chief Executive Officer
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1. Purpose and ISO 14001 context

This document sets out the environmental objectives of Your Option Services Limited (“YOSL”, “the Company”) and the actions in place to achieve them, in line with clause 6.2 of ISO 14001:2015. It supports the Company’s commitment to protecting the environment, preventing pollution, complying with its legal and other obligations, and continually improving its environmental management system (EMS).

For each objective, this document records the target, the actions to achieve it, who is responsible, the resources required, the timescale, and how progress is measured and evaluated — the planning elements required by clause 6.2.2 of the standard.

Document control: This record is maintained within YOSL’s environmental management system in accordance with ISO 14001:2015 — controlled issue and versioning, a defined owner and approving authority, and monitoring with periodic review.

2. Scope

These objectives apply to all of YOSL's activities, sites, vehicles and operations. They are derived from the Company's significant environmental aspects and from its Environmental Policy, Carbon Reduction Policy and Waste Management Policy, and are owned at senior level.

They are reviewed, and progress evaluated, through the Company's management review process at least annually.

3. Significant environmental aspects

YOSL's environmental objectives address the significant environmental aspects of its specialist crime scene, biohazard and trauma cleaning work, namely:

- emissions to air from vehicles and energy use;
- the generation of hazardous, clinical and general waste;
- the use of cleaning chemicals and biocides, and the potential for spills and pollution;
- the consumption of energy, water and materials; and
- the environmental performance of suppliers and the supply chain.

The objectives that follow are designed to control and reduce the impact of these aspects.

4. Environmental objectives and actions

Objective 1 — Reduce carbon emissions and work towards net zero

Target / KPI	Measure the Company’s carbon footprint (Scopes 1–2 and key Scope 3) from a 2025/26 baseline and reduce emissions year on year, working towards net zero by 2050 with interim reductions by 2030.
Actions to achieve it	Transition the fleet to lower-emission and electric vehicles as it is renewed; improve journey planning and fuel-efficient driving; move premises towards renewable electricity and improve energy efficiency; maintain a Carbon Reduction Plan.
Responsibility	CEO; Compliance & Documentation Manager
Resources	Fleet renewal budget; energy-efficiency measures; carbon-accounting tool/support
Timescale	Baseline 2026; reviewed annually; interim target 2030; net zero by 2050
Measurement & monitoring	Annual carbon footprint (tCO2e); fuel and energy use; % low-emission vehicles — reported at management review
Status	In progress — baseline being established

4. Environmental objectives and actions (cont.)

Objective 2 — Reduce waste and increase reuse and recycling

Target / KPI	Apply the waste hierarchy: increase the proportion of waste reused or recycled and reduce waste sent to landfill year on year.
Actions to achieve it	Segregate waste at source; provide recycling streams; reduce single-use items where safe to do so; reuse equipment and materials; engage suppliers on reduced and recyclable packaging.
Responsibility	Compliance & Documentation Manager; Operations
Resources	Segregated waste streams; staff training; recycling contractors
Timescale	Ongoing; reviewed annually
Measurement & monitoring	Waste tonnages by stream; recycling rate; landfill diversion percentage
Status	In progress

4. Environmental objectives and actions (cont.)

Objective 3 — Ensure safe, lawful management of hazardous and clinical waste

Target / KPI	100% of hazardous and clinical waste handled, transported and disposed of lawfully through authorised carriers and permitted facilities, with a complete audit trail and zero duty-of-care breaches.
Actions to achieve it	Maintain Environment Agency waste-carrier registration; verify contractor permits; ensure correct segregation, containment and consignment notes; train operatives; prepare for mandatory digital waste tracking.
Responsibility	Compliance & Documentation Manager
Resources	Carrier registration; approved disposal contractors; documentation system
Timescale	Ongoing; digital waste tracking adopted by October 2026
Measurement & monitoring	Consignment/transfer note completeness; contractor permit checks; audit findings; number of incidents
Status	On track

4. Environmental objectives and actions (cont.)

Objective 4 — Reduce energy and water consumption

Target / KPI	Reduce energy and water use at the Company’s premises year on year against the 2025/26 baseline.
Actions to achieve it	Use energy-efficient lighting and equipment; reduce idling and switch off when not in use; monitor utility consumption; identify and address leaks and waste.
Responsibility	Compliance & Documentation Manager
Resources	Efficiency upgrades; metering and monitoring
Timescale	Ongoing; reviewed annually
Measurement & monitoring	Electricity/gas (kWh) and water (m3) from utility data; trend against baseline
Status	In progress

Objective 5 — Prevent pollution and control chemical use

Target / KPI	Zero uncontrolled environmental releases (spills or pollution incidents); minimise the use of, and substitute where possible, hazardous chemicals.
Actions to achieve it	Complete COSHH assessments; substitute to less hazardous products where safe; provide spill kits and trained operatives; store chemicals safely; dispose of residues correctly.
Responsibility	Compliance & Documentation Manager; Operatives
Resources	Spill kits; PPE; COSHH assessments; training
Timescale	Ongoing
Measurement & monitoring	Number of spills/pollution incidents; corrective actions; chemical inventory and substitutions
Status	On track

4. Environmental objectives and actions (cont.)

Objective 6 — Embed environmental criteria in procurement

Target / KPI	Consider environmental performance in supplier selection, and increase the use of local suppliers and reduced/recyclable packaging.
Actions to achieve it	Include environmental criteria in supplier assessment; favour local SMEs; engage key suppliers on their environmental practices; record this in the approved suppliers register.
Responsibility	Compliance & Documentation Manager; Procurement
Resources	Supplier assessment process; approved suppliers register
Timescale	Ongoing; reviewed annually
Measurement & monitoring	% of suppliers assessed on environmental criteria; local spend; packaging improvements
Status	In progress

4. Environmental objectives and actions (cont.)

Objective 7 — Maintain legal compliance and continually improve the EMS

Target / KPI	Full compliance with environmental legislation and other obligations; maintain ISO 14001 certification; raise staff environmental awareness.
Actions to achieve it	Maintain a compliance-obligations register; carry out internal audits and management review; provide environmental awareness training; act on any nonconformities.
Responsibility	CEO; Compliance & Documentation Manager
Resources	Compliance register; audit programme; training
Timescale	Ongoing; reviewed at least annually
Measurement & monitoring	Compliance evaluation results; audit nonconformities closed; training completion
Status	On track

5. Monitoring, review and continual improvement

Progress against these objectives is monitored using the indicators recorded for each one, and is reviewed at management review at least annually. Where an objective is not on track, the Company agrees corrective actions, and objectives and targets are updated as the business, its aspects, its compliance obligations and the evidence change.

This reflects the Plan-Do-Check-Act approach at the heart of ISO 14001 and the Company's commitment to continual improvement of its environmental performance.

6. Roles, responsibilities and review

- The CEO (Lisa Dumonbreville) holds overall accountability for the environmental objectives and provides the resources to achieve them.
- The Compliance & Documentation Manager maintains this document, tracks progress, and coordinates measurement, review and reporting.
- Managers deliver the actions relevant to their areas and provide data for monitoring.
- All staff contribute to achieving the objectives through their day-to-day work.

Related documents: Environmental Policy; Carbon Reduction Policy; Waste Management Policy; Hazardous Waste Handling Policy; COSHH Policy; Approved Suppliers Register.

Standard: ISO 14001:2015 (Environmental management systems), clause 6.2 — environmental objectives and planning to achieve them.

This document is reviewed at least annually, or sooner where objectives, aspects, legislation or business practice change.

7. Approval & document control

This document has been approved and signed below by the approving authority and is issued as a live record within YOSL’s environmental management system.

Name & role	Signature	Date
Lisa Dumonbreville, Chief Executive Officer	<i>Lisa Dumonbreville</i>	23 June 2026

Revision history

Version	Date	Author	Summary of change
0.1	23 June 2026	Compliance & Documentation Manager (04)	Initial version created, approved and issued.